## **VOLUME 5**

# **MEETING MANAGEMENT**

Time is not free. Plan better meetings.



According to the *Business Insider*, the US loses over \$37 billon on unproductive meetings each year. It is also estimated that over 11 million meetings happen every day in America and a third of them are unproductive. Many of us moan that our days are filled with endless meetings that feel unproductive – yet, there seems to be little change in our own meeting behavior or that of our organizations. If we could reclaim some of this time, we would add at least 3 hours to our day to focus on getting actual work done. What if we turned meetings from a necessary evil to a competitive advantage!



### **CRITICAL CRITERIA FOR EFFECTIVE MEETINGS**

(If yours don't have these ask for them or don't attend)

- 1. Agenda
- 2. Assign a scribe to report meeting highlights
- 3. Start on time. End on time
  - Bonus if you end early
- 4. Focus on decisions, not on discussions
- 5. End with an Action Plan
  - Assign responsibilities & deadlines
- 6. Audit the Effectiveness of each meeting
  - Evolve or eliminate

#### **TYPES OF MEETINGS**

(Make sure you know what the goals are for meeting & your role)

- Strategy Meetings
- Operating Meetings
- Decision Meetings
- Brainstorming/Creative Discussion
- Team building
- Problem solving
- · Daily Huddles

#### **BEFORE THE MEETING**

(Remember a meeting costs money & time)

- Determine who should attend (Effective decision-making decrease 10% for every meeting participant over seven)
- Send materials & agenda
  - $\circ$  Give participations time to prepare before a meeting
  - $\circ$  Give participants context for the materials (i.e. information only, for discussion, etc.)
- Measure the value of every item on the agenda (Adjust agenda prior to the meeting)
- Determine cadence of reoccurring meetings (Could it move to a bi-weekly meeting or be eliminated)
- Apply the WHAM Method (Why have a meeting?)
  - Does your thought or idea require collaboration, brainstorming or input from others?
  - Do you expect a lot of back-and-forth questions?
  - Is there another way to share information?

#### **AFTER THE MEETING**

(Ensuring meeting creates action)

- Distribute and review meeting notes (by 3rd business day)
- Follow up with team members
- Prioritize your commitments/follow up on commitments
- Ensure action is taken

#### **RESOURCES**

- Running Meetings (20-Minute Manager Series) Harvard Business Review
- Running Virtual Meetings (20-Minute Manager Series) Harvard Business Review
- The Surprising Science of Meetings: How You can Lead Your Team to Peak Performance by Steven G. Rogelberg
- TedTalk: How to Save the World (or at least yourself) from Bad Meetings David Grady (6:32 minutes)